

De Tussenvoorziening

De Tussenvoorziening is an enterprising organization and we are committed to helping vulnerable people with unstable housing or living conditions. We provide a variety of housing and support services in Utrecht. We offer shelter, support and assistance and a safe space for homeless and troubled people who are at risk of falling out of their nests. Our main concern lies with social protection, reintegration, participation and helping to prevent a further downfall for socially vulnerable people. Our areas of expertise are: running emergency relief and supervised living projects, debt relief and mediation, and putting clients in touch with welfare and aid agencies.

Mission

Our mission is based on the following concepts:

- Housing: intake, to provide shelter, to offer guidance and supervision.
- A safe space: offering a peaceful and quiet space for people to feel safe and warm and an accommodation that suits the individual's needs
- Homesickness: longing for a better future and a recurring longing for life on the streets; longing for previously familiar situations, whether positive or negative; the cyclical character of social recovery.
- Departure: helping people to get back on track and to keep on track.
- Strength and vulnerability: helping people become self-sufficient and run their own lives. We help clients to articulate their individual goals and to become aware of their potential.

Target group

We are here for migratory birds, city birds and other birds who are at risk of falling out of their nests. This means we have a very diverse and colorful target group with diverse backgrounds and problems. We are here for the homeless, the ex-homeless and the 'becoming' homeless. In general it is very difficult to get in touch with this group because they avoid contact with welfare agencies. They have complex and multiple problems which makes them very vulnerable. Most of them are not able to acquire or maintain a stable living situation without assistance.

Vision

The homeless need more than just shelter, they also need support and social programs to improve their housing situation. We are aware that the step from being homeless to being in a private home can be a very sudden and big change. That's why we've developed different kinds of projects to give the homeless the chance to adjust and become gradually rehabilitated. It's part of the process that clients can make two steps forward and one step backwards. This is not regarded in any way as a failure but rather as an indication of growth. We try to give people new opportunities and stimulate them to become socially active and as self-sufficient as possible. Our main considerations as we help people search for a new nest are a persons own strengths and vulnerability.

Respect

Our key principle is: 'Treat others the way you would like others to treat you', meaning behave with due care and attention to the world around you and to yourself. Important items are: enabling treatment, showing concern, respect, empathy and providing refuge.